amdocs STUDIOS

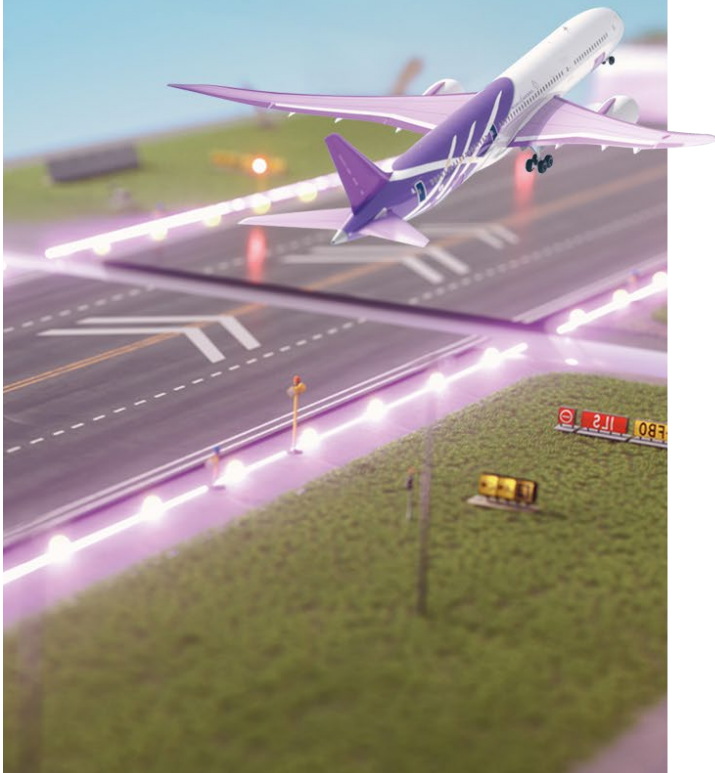Experience & Digital Engineering | Cloud | Data & GenAI | Quality Engineering

Scaling modernization in banking & financial services

Financial services providers face a mounting challenge: Legacy systems and processes are consuming increasing resources while relying on a shrinking talent pool of specialized experts. At the same time, customers demand sophisticated, personalized banking experiences that seamlessly integrate with their digital lives.

This leaves institutions caught between operational necessity and customer expectation – knowing modernization is critical but uncertain how to do so at scale without operational risk.

End-to-end financial services modernization

The key to market leadership lies in reinventing the digital experience with personalized services that align with real-time needs and lifestyle patterns.

Amdocs Studios delivers end-to-end financial services modernization, providing both agility and tangible ROI. Our expertise spans experience design, digital engineering, cloud, generative AI, and data & quality engineering – delivering tailored solutions that accelerate innovation and streamline operations, while enabling scalable growth.

Working directly with your teams, our industry and technical experts bring a multidisciplinary approach to modernization – from core systems to cloud infrastructure to AI-powered customer engagement – delivering the comprehensive business and technology perspective that modern banking modernization requires.

With a flexible approach that adapts to your specific needs, we deliver everything from bite-sized projects to comprehensive transformations, helping you overcome legacy constraints without disrupting business operations.

Why choose Amdocs Studios for modernization

- **Break free from legacy system constraints:** Our FastTack methodology centers on a process of converting mainframe legacy code into new modern code through a fully automated platform, empowering your IT with the agility to operate with the latest cloud-native technologies.

- **Build quality into every stage of development:** Our automation-based, AI-powered testing integrates quality engineering from the earliest development stages, ensuring you identify issues before they cause problems or require extensive rework. This prevents the traditional test-and-fix cycle that either slows releases or forces you to ship with errors.

- **Industry-specific cloud migration:** Our cloud platform was built specifically for financial services providers, enabling you to migrate entire application portfolios with consistent, automated, and repeatable processes that scale. This strategy lowers risk by providing the controls capable of supporting financial service workloads, unlike fragmented approaches that lack proper governance.

- **Create digital experiences that drive loyalty:** Our smart technology enhances your channels with AI-powered branch check-ins, video tellers who make visits more efficient, and personalized appointment reminders that keep customers engaged. Meanwhile, your employees stay ready to help through omnichannel visibility and virtual reality training that elevates service quality.

- **Get your organization GenAI ready:** Our intelligent dynamic data foundation and holistic framework transform complex data into actionable insights, architecting workflows that serve your business objectives. As regulatory measures emerge and industry defines ethical AI standards, it ensures your data is consolidated, scalable, and compliant.

Banking modernization at scale: Proven results

We've worked with more than 50 financial services providers, delivering game-changing experiences to their customers and bringing unprecedented levels of efficiency to IT operations. Our goal is to provide you with a single partner – offering a full array of services required for modernization at scale.

Learn more about how to empower your team to reinvent banking.

For more information, contact **Amdocs Studios for Financial Services**