

# amdocs corporate fact sheet

## Founded

1982

## Ordinary shares

Amdocs ordinary shares are listed on the NASDAQ Global Select Market under the symbol DOX and the company went public in June 1998.

## Revenue

\$4.0 billion in fiscal 2018.

## Customers

Amdocs' customer base includes communications and media companies in more than 85 countries worldwide.

## Global presence

- Workforce of around 25,000 serving customers across six continents
- Support and development centers located worldwide, including Brazil, Canada, Cyprus, India, Ireland, Israel, Mexico, the Philippines, the United Kingdom and the USA

## Market position

Amdocs is a leading software and services provider to communications and media companies of all sizes, accelerating the industry's dynamic and continuous digital transformation. With a rich set of innovative solutions, long-term business relationships with 350 communications and media providers, and technology and distribution ties to 600 content creators, Amdocs delivers business improvements to drive growth.



As our industry transforms at pace, amdocsONE provides service providers with the broadest set of products and services to grow revenue and build loyalty. Uniquely designed to meet the challenge of our customers' hybrid environment, amdocsONE is available on an open, modular architecture, built on cloud-native microservice technologies for high-velocity time to market. Deployed using DevOps in small iterations to control costs, amdocsONE brings optimal scope and drives agility. Our innovation, with rich partner-based services, further drives our industry leadership and deep domain knowhow.

Amdocs' market offerings address five business imperatives:

- Consumer experience and monetization
- Media and digital services
- Enterprise and connected society
- Service-driven networks
- Services and agile operations

Our offerings are underpinned by our technology foundations, including Microservices360, cloud, open source, open APIs, artificial intelligence, machine learning and data analytics.

## Demonstrated leadership

- Leader in Integrated Revenue and Customer Management (Gartner)
- Leader in Operations Support Systems (Gartner)
- Amdocs wins Leading Lights 2018 Company of the Year (Public) award
- Amdocs wins Global Telecoms award for Managed Services Innovation of the Year
- #1 in the Order Management product-related market (Analysys Mason)
- #1 in Engineering Systems product-related market (Analysys Mason)
- #1 in Monetization Platforms product-related market (Analysys Mason)
- #1 in Monetization Platforms professional services market (Analysys Mason)
- #1 in Billing and Charging product-related market share (Analysys Mason)
- #1 in Billing and Charging professional services market share (Analysys Mason)
- #1 in Engagement Platforms product-related market (Analysys Mason)
- #1 in Customer Engagement product-related services market (Analysys Mason)
- #1 in Vendor Services for Telecom IT Applications (Ovum)
- Global leader in the overall BSS/OSS market (Heavy Reading)
- Global market-share leader in the overall monetization market (Stratecast)
- Leader in Service Fulfillment and Orchestration (Global Data)
- Amdocs found to have most well-articulated microservices story so far within CSP operational domain (Stratecast)
- Global market-share leader in end-to-end monetization (Frost & Sullivan)
- Amdocs wins Frost & Sullivan Asia-Pacific Telecom OSS/ BSS Vendor of the Year award
- 2018 TM Forum Catalyst Award: Amdocs participant in Empowering Business Assurance with Artificial Intelligence catalyst
- TM Forum Excellence Awards 2018: Amdocs and Telstra win Open Digital Ecosystem Platform of the Year Award
- TM Forum Excellence Awards 2018: UXP Systems (an Amdocs company) wins Outstanding Customer Centricity Award for supercharging Liberty Global's digital business capabilities
- Vubiquity (an Amdocs company) wins 2018 EMA Service & Technology Provider "Digi" Award for premium content & technology solutions, and transforming digital video distribution
- Vindicia (an Amdocs company) wins CNP Judges Choice Award for Best Subscription/Recurring Billing Solution
- Amdocs awarded four diamonds in back office category of BTR 2018 Diamond Technology Reviews

## Amdocs select customers

7-Eleven	Indosat	Telecom Argentina
A1 Bulgaria	Intelig	Telefónica Argentina
A1 Telekom Austria	Interoute	Telefónica Brasil (Vivo)
AAPT	Telecommunications	Telefónica Chile
Algar Telecom	iStream Planet	Telefónica O2 Germany
Altice USA	Italiaonline S.p.A	Telefónica O2 UK
América Móvil	J:COM (Jupiter Telecommunications)	Telefónica Peru
Anuncios en Directorios Seccion Amarilla	Kazakhtelecom	Telefónica S.A.
Astra Honduras	Kcell	Telenet Belgium
Astro	KPN	Telenor Hungary
AT&T	KT Corporation	Telenor Norway
Axtel	Kyivstar	Telenor Sverige
BBC Worldwide	Liberty Global	Telesur
Bell Canada	Linkem	Telia Denmark
Bell Mobility	M1	Telia Estonia
Bend Broadband	Magyar Telekom	Telia Norway
Bezeq	Maxis	Telia Sweden
Bharat Sanchar Nigam Limited	Movilnet	Telkom SA
Bharti Airtel	MTS	Telma
Botswana Telecommunications Corporation Limited	NASCAR Digital Media	Telmex
BT	NET Brasil	Telstra
Cable & Wireless	NetCom	TELUS
Cable Bahamas	NetLink Trust	Teracom
Cellcom	Next Issue Media/Texture	Three Ireland (Hutchison) Limited
CenturyLink	Nextel Brasil	Tigo Ghana
Charter Communications	O2 Czech Republic	TIM
Cinemark	O2 Slovakia	TIM Brasil
Claro Brasil	Oi	T-Mobile Austria
Claro Chile	Open Mobile	T-Mobile Czech Republic
Claro Dominican Republic	Optus	T-Mobile Netherlands
Claro Ecuador	Orange Belgium	T-Mobile USA
Claro Peru	Orange Polska	Transvision
Claro Puerto Rico	Orange Spain	Trudon
Cogeco	Partner	Turner
Comcast	Pelephone	UPC Broadband Holding B.V.
Consors Bank	PeopleConnect Inc.	US Cellular
Cricket	Play	UTS
Crnogorski Telekom	PLDT	Veon
De Telefoongids BV	Post Luxembourg	Verizon
Deutsche Telekom	Primetel	Verlag Heinz Heise
Dex Media	Proximus	Vimeo
Digicel Group	Prudential Insurance Co. of America	Virgin Media
Digital Venezuela	Reliance Communications	Vodafone Germany
Dish Network	Rogers Communications	Vodafone Greece
EE	Rostelecom	Vodafone Hungary
eircom	Safaricom	Vodafone Hutchison Australia
Elisa	Sensis	Vodafone Idea
Embratel	SETAR	Vodafone Ireland
Endurance International Group	SFR	Vodafone Italy
Enel	SIM TV	Vodafone New Zealand
FarEasTone	Singtel	Vodafone Portugal
Fastweb	Sky Italia	Vodafone Romania
Globe Telecom	Slovak Telekom	Vodafone Spain
Hearst Magazines	Smart	Vodafone UK
Hot Telecom	Sonaeom	VodafoneZiggo
Hrvatski Telekom	Sprint	Warner Bros.
HSBC Bank	State Bank of India	Wind
Hutchison 3G UK	Sunrise Telecom	XL Axiata
	Sutter Telefonbuchverlag	Yorkshire Water
	Tata Communications	YP Holdings
	Tele2	Ztar Mobile