

Amdocs Real-Time Billing



Monetize Anything. Accurately. In Real Time.

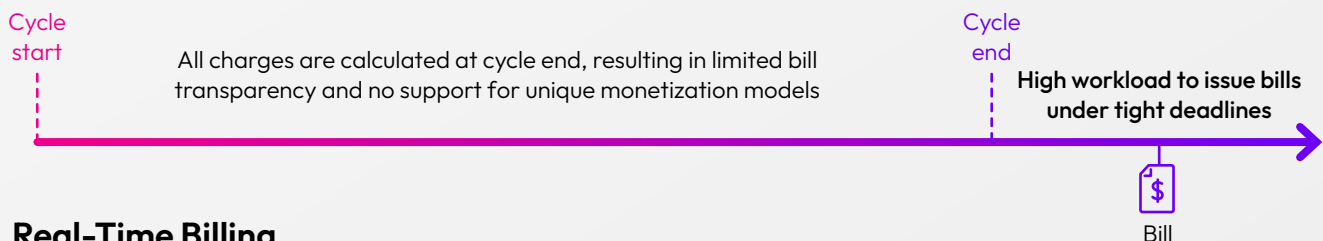
AI-driven, cloud-native real-time billing, enabling the rapid launch of new monetization models while ensuring accurate and transparent bills.

Overview

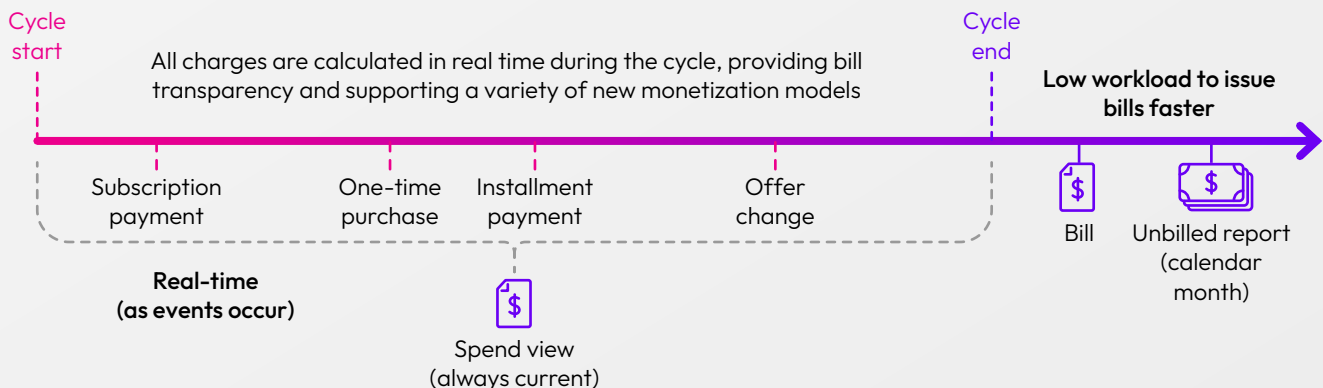
For decades, telecom billing relied on batch processing, where customer transactions and service usage were processed only at the end of the billing cycle.

As communication service providers expand into digital services, enterprise offerings, and ecosystem partnerships, this model limits innovation, delays revenue realization, and reduces billing transparency. Amdocs Real-Time Billing introduces a paradigm shift from traditional batch billing to real-time, event-based billing, delivered on a cloud-native platform. Every customer transaction is calculated instantly throughout the billing cycle, enabling continuous charge calculation and real-time visibility into billing data.

Classic (batch) Billing



Real-Time Billing



Deliver trusted and transparent customer experiences

Amdocs Real-Time Billing enables service providers to deliver accurate, transparent, and trusted bill experiences.

With real-time charge calculation for every customer action, customers gain full visibility into their spending through real-time spend views and estimated bills.

Customers benefit from accurate bills without fallouts, eliminating bill shock and increasing confidence and trust.

March 2026 Bill Estimate	
Current monthly charges	
Mobile lines	
Mobile 4 You plan	\$79.00
Internet Connectivity	
Basic Internet plan (10 days credit)	-\$15.00
NEW High Speed Internet	
February 18-28	\$18.00
March	\$50.00
Total amount due	\$132.00



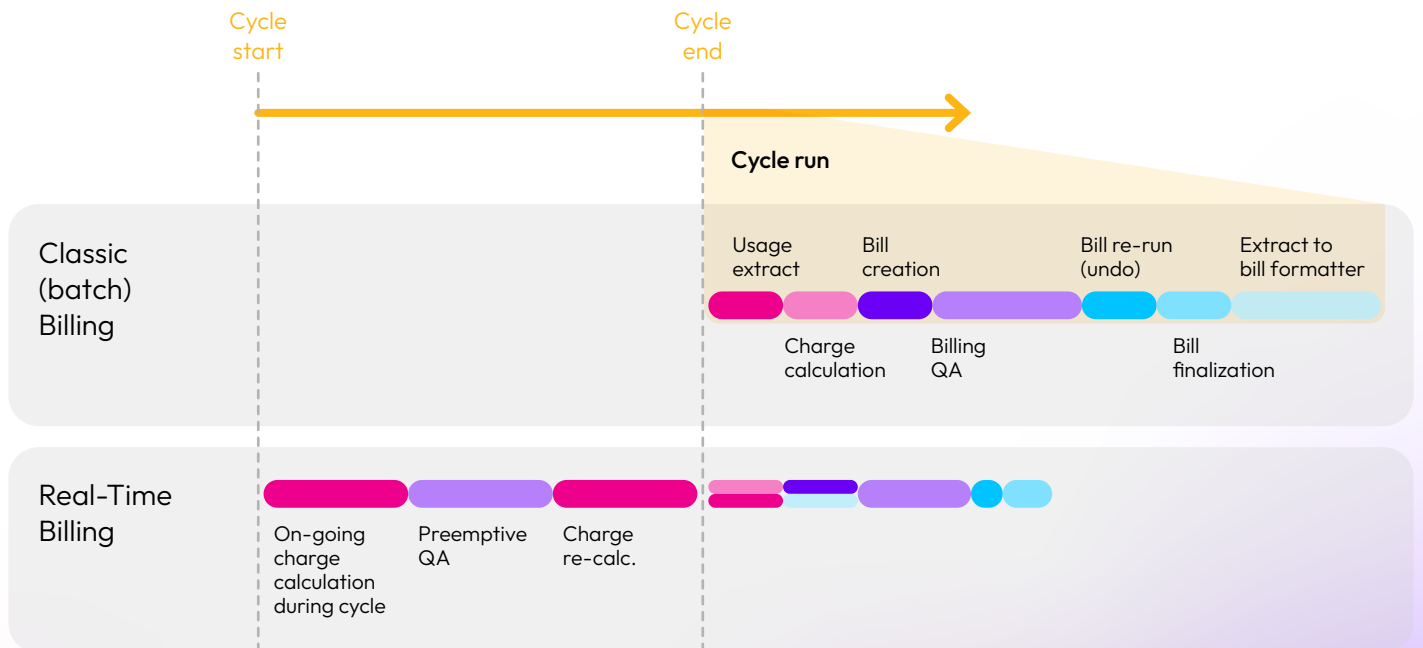
Run efficient billing operations, powered by aOS Cognitive Core

Amdocs Real-Time Billing provides a single pane of glass for billing users, enabling efficient and streamlined management of millions of bills across multiple billing cycles at scale.

With continuous real-time charge calculation, bills are calculated throughout the billing cycle rather than at the end, shortening billing processing time and accelerating revenue realization.

Powered by the Amdocs aOS Cognitive Core, the platform applies AI-driven preemptive billing QA, identifying anomalies in real time and resolving them proactively before customers receive their bills, helping eliminate bill shock and mitigate revenue leakage.

Shortening end-of-cycle processing time by up to 80%



Monetize new business models faster

Amdocs Real-Time Billing enables service providers to launch innovative monetization models faster, unlocking new revenue opportunities and supporting business growth.

The platform supports diverse pricing models, including subscription-based, usage-based, threshold-based, and milestone billing, enabling providers to quickly introduce new services across consumer, enterprise, and partner ecosystems. Built on a cloud-native architecture, it provides the flexibility required to adapt to evolving market demands and deploy new offers with speed and confidence.



Subscriptions



Usage-based billing



Threshold-based billing



Milestone billing

Driving measurable business impact

Amdocs Real-Time Billing helps service providers achieve measurable business impact:

70%↑

Drive business growth through faster introduction of new monetization models, with up to 70% faster time to launch

80%↓

Accelerate time to revenue through shorter billing cycles, with up to 80% reduction in billing cycle duration

- Reduce billing disputes and complaints through AI-driven preemptive QA
- Increase customer trust and satisfaction with transparent bill experience and real-time spend view

Summary

Supporting evolving business demands at scale requires a new approach to billing.

Amdocs Real-Time Billing introduces a new paradigm, shifting from traditional batch processing to real-time, event-based billing on a cloud-native platform.

This enables:



Faster monetization that drives business growth



Efficient billing operations that shorten billing cycles and accelerate revenue



Accurate and transparent real-time bill views that increase customer trust

Amdocs Real-Time Billing helps service providers grow revenue, improve operational efficiency, and strengthen customer trust.