

Amdocs Service Activation



Amdocs Service Activation automates service and resource order activation by transforming and enriching network-facing requests into a vendor-specific conversation, enabling rapid, accurate activation of any service on any platform.

It is part of the Amdocs Intelligent Networking Suite, pre-integrated with **Amdocs Service and Network Orchestration**, and supports open standards including **TMF641/TMF640** and **OSS/J JSR 264** for easy third-party integration.

Capabilities

- Multi-domain (e.g., broadband, wireless) activation support
- Supports mass, batch, and bulk order activation
- Modular, with activation packs for rapid deployment and flexibility to grow with the business
- Splitter branching and orchestration enable decomposing the CFS request into one or more RFS activation requests

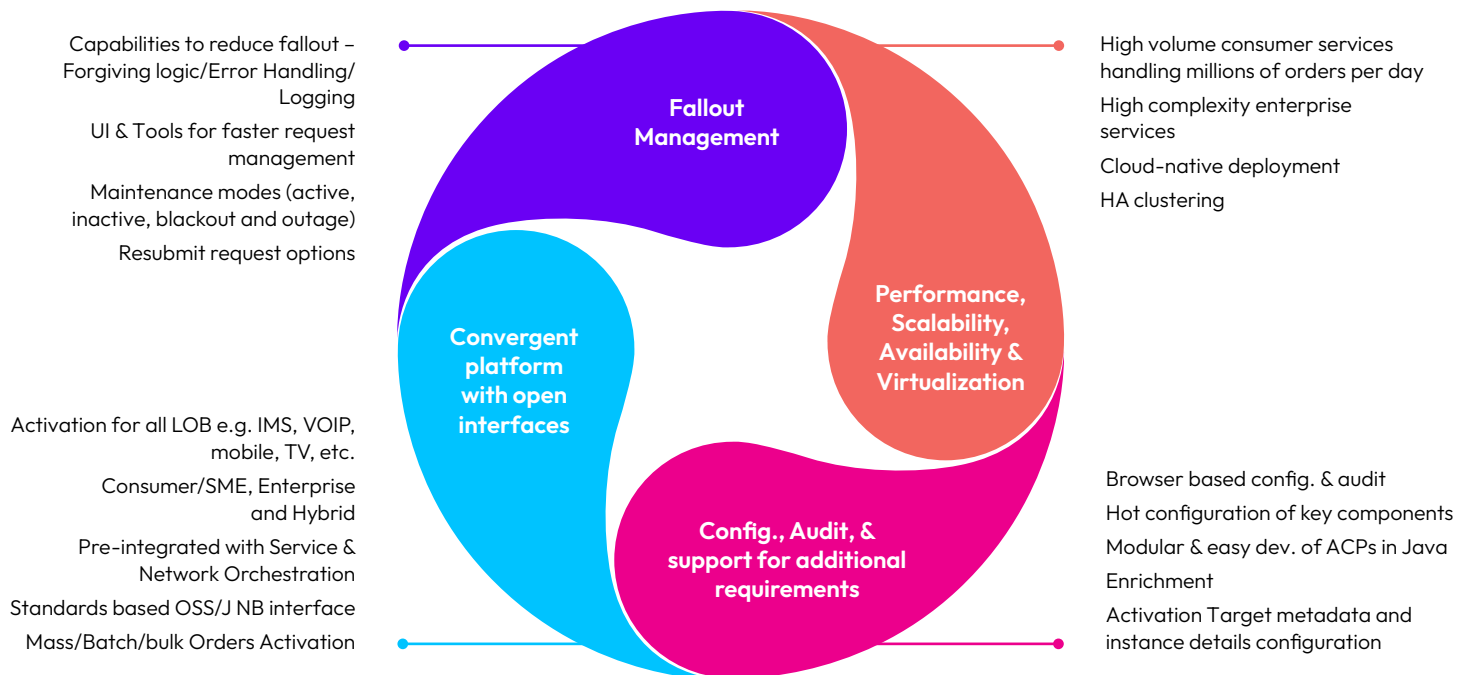
How Amdocs Service Activation addresses key CSP challenges

- **Low latency at high scale:** Lightweight **subscriber-centric activation** for digital and mobile services delivers very low activation latency at millions of activations per day.
- **Complex service enablement:** **Full function resource-centric activation** with capacity aware, inventory driven checks reduces fallout for xDSL, FTTx, Carrier Ethernet, VPN, and more.
- **Multi-vendor, multi-technology:** Prebuilt **activation packs** plus broad protocol coverage streamline onboarding of new devices and domains.
- **Flexible orchestration:** **Splitter & Orchestration** capability decomposes Customer Facing Service (CFS) orders into one or more Resource Facing Order (RFS) requests for precise control across domains.
- **Operational excellence:** Robust **fallout prevention and handling**, including edit/resubmit, outage/blackout scheduling, priority orders, skip activation, and hot configuration.
- **Cloud native by design:** Containerized deployment (Kubernetes), Blue Green upgrades, centralized logging, and OpenTelemetry-based observability.
- **Open interfaces:** **TMF641 RESTful** integration with configuration-driven mappings and event notifications; legacy **OSS/J** support for gradual migration.

Benefits

- Faster time to market
- Reduced fallout & higher data integrity
- Operational efficiency enabled by rich fallout management tools
- Scalability & performance
- Cloud-native resilience
- Standards-based openness
- Extensibility & reuse

Key capabilities at a glance



Benefits

- Increases operational efficiency
- Faster time to market with reusable activation packs
- High performance, highly scalable: built for millions of transactions per day
- Cloud-native deployment

About Amdocs

Amdocs empowers the world's leading communications and media companies to accelerate innovation and deliver exceptional customer experiences at scale. Our comprehensive portfolio of software products and services enable service providers to harness the transformative power of artificial intelligence, driving digital modernization, cloud adoption, intelligent network automation, and new revenue opportunities. With our talented people across the globe, we partner with our customers to turn advanced technology into measurable business outcomes, enriching lives and advancing a more connected society. Together, we help those who shape the future to make it amazing. Listed on the NASDAQ Global Select Market, Amdocs reported revenue of \$4.53 billion in fiscal 2025. For more information visit www.amdocs.com.